



OFFICE OF THE DEPUTY VICE-CHANCELLOR
ACADEMICS, RESEARCH AND STUDENT AFFAIRS

INTERNAL MEMO

FROM: Deputy Vice-Chancellor, ARSA

DATE: 17th July, 2026

TO: ALL STUDENTS

REF: TMU/DVC/ARSA/ARSA/ACA/1/2(37)

SUBJECT: ALERT ON IMPERSONATION, ONLINE FRAUD, TUTION AND
ACCOMMODATION FEE SCAMS

Fraudsters are increasingly targeting students through deceptive scams. They often impersonate university staff or officials and request money in exchange for altering examination results, processing allegedly missing marks, or paying tuition and accommodation fees into unverified personal bank accounts.

Please be advised of the following critical security measures:

- **No Marks for Sale:** Academic grades are strictly earned and processed through official, secure university systems. Any individual claiming that they can alter or improve your marks for a fee is committing a crime.
- **Verify Fee Accounts:** The university will **never** request *tuition payments as well as hostels and accommodation fees* via personal phone numbers, WhatsApp, or direct mobile money transfers to individuals. All fee payments must be made strictly through the official institutional channels, via eCitizen, using your university's student portal
- **Hostels and Accommodation:** The fraudsters also pose fake hostel and accommodation advertisements on social media (Facebook, WhatsApp) and via direct messages requesting students to send money via personal

mobile money wallets or unofficial bank accounts to "secure" a room. Never send money for a house or hostel that you have not physically inspected.

- **Do Not Panic:** Always take the time to verify any deadline or payment request with the finance office as scammers often use threats (such as blocking you from exams or graduation) to create a false sense of urgency.

Furthermore, if you receive a suspicious phone call, email, or message demanding a payment, please do not comply. Immediately verify the information by visiting the official University Website or checking your Student Portal.

Report any suspicious numbers, emails, or fraudulent activities directly to campus security or the nearest law enforcement authority to ensure the safety of the student community

Thank you,



Prof. Elyjoy M. Micheni,
DVC - Academic, Research & Student Affairs

Copy: Vice-Chancellor
System Administrator

- to note in file
- to upload into the University Website